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Keywords: macintosh, computer, technical, support, management, sales

GOALS

My goals are to attain and maintain a position of leadership in the Information Technology and/or Sales field. I am a Macintosh and unix Specialist

EDUCATION

Brookdale Community College

1994-1997

Associate in Applied Science Degree-Medical Laboratory Technician
Honor Society Officer
National Deans List
Honor Graduate-Phi Theta Kappa

1991

Mechanical Drafting Certificate

1990

Civil Engineering Drafting Certificate

1974-1984

Associate in Applied Science-Engineering Design Drafting

MILITARY SERVICE†

1972-1973

US Army APO 1st Infantry Division Fort Riley Kansas
Combat Infantry
Vietnam ERA Veteran
 Honorable Discharge

1983-1989

US Army Reserve 78th Infantry Division Regimental Headquarters
Illustrator/Combat Infantry-Honorable Discharge

EMPLOYMENT

2006-Present

Moore and Giles Inc. 1081 Tannery Row PO box 670 Forest Virginia-Warehouse Technician. Tel 434-846-5281

Performing warehouse duties for major leather distributor.

2006-2007

Apple Business Agent Program

Sales of Apple Computers and peripherals via my web site at <http://macguru.biz/> until project termination by Apple Computer. Sold over 10k of equipment in part time sales. Apple Product Professional Certification.

1996-Present

MAC GURU

(<http://www.macguru.biz>)

Apple onsite technical support and Web Site Design

Complete Apple technical support management to business and residential clients covering all aspects of Macintosh Software and configuration, hardware upgrades, and Network Support, as well as web site design specializing in high rankings in search engines. Also expertise in wireless networks WLAN and VOIP telephony implementation design and deployment. Responsible for installing, maintaining and repairing company and multi-vendor systems which include hardware, software and networking products as well as operating systems. Installs and optimizes HW/SW/Networking product and configurations at customer sites. Ensures customer satisfaction by advising customers on preventative maintenance and configurations which may impact product performance. Takes responsibility for potential or desired follow-up services (Sales/Systems Engineering) or problem escalation. May diagnose and resolve product performance problems. Maintains a functional understanding of company service solutions.

June 2006

Netview Staffing <http://netviewstaffing.com/>

221 South Tryon Street, Charlotte, North Carolina 1-866-369-3006 xt 119

Darian Lafferty email dlafferty@netviewstaffing.com -Project Job installing computers at Lynchburg VA Bank of America locations

June 2005-February 2007

Technology Retail Program

Assistant Sales Rep

Provide high end specific Hewlett-Packard sales and management. event employment Marketsource Corporation

Anthony Rome email: arome@marketsource.net

March 2000-March 2002

Apple Retail Program

Apple Power Rep/ Apple Demo Day Rep

Provided high end specific Apple sales and management support while delivering record sales figures. Marketsource Corporation
Charvette Webb phone: 877-494-4270 x:6010

September 1998 January 2000 CompUSA Inc.
Apple Power Rep and Camcorder Lead Sales
Always high in sales rankings due to cross-platform sales ability. Leader in Mac Sales, Camera and Camcorder Sales Leader CompUSA -81 Trotters Way - Freehold, NJ 07728 (732) 761-3000

March 1998-September 1998 LabCorp Inc.
Specimen Processing Technician
Classified and routed medical specimens to various laboratory departments for testing.

1985-1989 Washington Forge Inc.
Chief Designer
Designed many lines of tableware, flatware and kitchen knives for nationally known company.

REFERENCES:

Caroline Moore, Lynchburg Virginia 434-384-2113
Provided and set up this client's music development computer and software

Ian Michael Salon, Freehold, New Jersey 732-303-8189
Manager at CompUSA while I was employed there

Helene Schewel, Lynchburg Virginia 434-384-8730
Provided and set up this clients computer upgrades and software support

HOBBIES/SPECIAL INTERESTS:

Apple Computer Technical Support and management Specialist, and HTML Web Site Design with a particular specialty in writing code to support web sites in high search engine rankings as well as Mac Networking, and Apple Product Professional 2000-2005- and enjoy Classic Instrumental Surf Rock music.